Federal Communications Commission
Consumer & Governmental Affairs Bureau
Washington, D.C. 20554

CGB

April 10, 2018

Paris Martineau
51863-52394096@requests.muckrock.com

FOIA No. 2018-520

Dear Ms. Martineau:

This letter responds to your recent Freedom of Information Act ("FOIA") request received by the Federal Communications Commission ("FCC" or "Commission") and assigned to the Consumer & Governmental Affairs ("CGB") and Enforcement Bureaus ("EB"). You are requesting all complaints filed "since 2014 against these related companies: SCL, SCL USA, SCL Social, SCL Group, SCL Elections, Strategic Communication Laboratories, and Cambridge." You indicated that the complaints "will most likely be related to harassment through polling/survey calls during recent elections." We are responding to your request electronically.

CGB conducted a search of the databases containing informal complaints filed by, or on behalf of, consumers. Our search revealed three complaints that are responsive to your request, which are attached. EB informed CGB that a search of their records identified no responsive records. Please be advised that the FCC receives many complaints and comments that do not involve violations of the Communications Act or any FCC rule or order. Thus, the existence of a complaint or comment filed against a particular carrier or business entity does not necessarily indicate any wrongdoing by any individuals or business entities named in the complaint or comment.

The record responsive to your request was redacted under FOIA Exemption 6.[1] Exemption 6 protects files containing personally identifiable information disclosure of which would constitute a clearly unwarranted invasion of personal privacy. Balancing the public's right to disclosure against the individual's right to privacy, we have

[1] 5 U.S.C. § 552(b)(6).

determined that release of this information would constitute a clearly unwarranted invasion of personal privacy. Therefore, all FCC employees' names, complainants' address, and the complainants' telephone number were redacted under Exemption 6.

You have been categorized as a representative of the news media for purposes of assessing FOIA fees.[2] As such, you are responsible for the cost of reproduction beyond the first 100 pages. As the costs of responding to your request did not exceed this amount we are not charging you any fees.

If you consider this to be a denial of your FOIA requests, you may seek review by filing an application for review with the Office of General Counsel. An application for review must be *received* by the Commission within 90 calendar days of the date of this letter.[3] You may file an application for review by mailing the application to Federal Communications Commission, Office of General Counsel, 445 12th St SW, Washington, DC 20554, or you may file your application for review electronically by e-mailing it to FOIA-Appeal@fcc.gov. Please caption the envelope (or subject line, if via e-mail) and the application itself as "Review of Freedom of Information Action" and the application should refer to FOIA No. 2018-520.

If you would like to discuss this response before filing an application for review to attempt to resolve your dispute without going through the appeals process, you may contact the Commission's FOIA Public Liaison for assistance at:

FOIA Public Liaison
FCC, Office of the Managing Director,
Performance Evaluation and Records Management
445 12th St SW,
Washington, DC 20554
FOIA-Public-Liaison@fcc.gov

If you are unable to resolve your FOIA dispute through the Commission's FOIA Public Liaison, the Office of Government Information Services (OGIS), and the Federal FOIA Ombudsman's Office, offers mediation services to help resolve disputes between FOIA requesters and Federal agencies. The contact information for OGIS is:

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[2] *See* 47 CFR § 0.470(a)(2).

[3] 47 CFR §§ 0.461(j), 1.115; 47 CFR § 1.7 (documents are considered filed with the Commission upon their receipt at the location designated by the Commission).

Office of Government Information Services
National Archives and Records Administration
8601 Adelphi Road-OGIS
College Park, MD 20740-6001
202-741-5770
877-684-6448
ogis@nara.gov
ogis.archives.gov

Sincerely,

Nancy Stevenson
Deputy Chief
Consumer Policy Division
Consumer & Governmental Affairs Bureau

Attachments